1 2 3 4 5 6 7 8 9 10	AARON D. DUNHAM (WSBA No. 46405) WOLFF, HISLOP & CROCKETT, PLLC 12209 E. Mission Ave., Suite 5 Spokane Valley, WA 99206 Telephone (509) 927-9700 Fax (509) 777-1800 Attorneys for Defendants AMERICAN CREDIT ACCEPTANCE, LL PAR, INC., and JILLIAN RAE LEE-BARK dba COEUR D'ALENE VALLEY RECOVI	C, ER
12		
13	UNITED STATES DISTRICT COURT	
14	EASTERN DISTRICT OF WASHINGTON	
15		
16	SPOKANE DIVISION	
17	HECTOR LOYOLA and LINDA	Case No.: 2:19 CV-2
18	LOYOLA,	
19		DECLARATION OF
20	Plaintiffs,) MICHAEL COLEMAN
21	V.	
22	AMERICAN CREDIT ACCEPTANCE,	
23	LLC, PAR, INC., and JILLIAN RAE LEE-	
24	BARKER dba COEUR D'ALENE VALLEY RECOVERY SERVICES,	
25	VALLET RECOVERT SERVICES,	
26	Defendants.	{
27		{
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30		
31		
32		
	Coleman Decl.	

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The undersigned, MICHAEL COLEMAN, declares as follows:

- 1. I am over 18 years of age, competent to testify about the matters stated below, and am authorized to make this declaration on behalf of American Credit Acceptance, LLC (ACA).
- 2. I am employed by ACA as a Legal Analyst. One of my core job functions is reviewing account documents.
- 3. I make this declaration based on my personal knowledge obtained through my employment at ACA and my review of ACA's business records. If called as a witness, I could and would testify competently to the facts in this declaration.
- 4. I reviewed business records related to Hector and Linda Loyola's account.
- 5. I have personal knowledge of ACA's procedures for obtaining and maintaining business records, which are: (a) made at or near the time of the occurrence of the matters recorded by persons with personal knowledge of the information in the business record, or from information transmitted by a person with personal knowledge; (b) kept in the course of ACA's regularly conducted business activities; or (c) created by ACA as a regular practice of its business activities.

- 6. **Exhibit A** is a true and correct copy of the Retail Purchase Agreement between the Loyolas and a car dealership (LHM Toyota Spokane) for a 2012 Dodge Journey, dated October 30, 2016. Due to the agreement's dimensions (one page front and back measuring 8½ x 14 inches) an enlarged but true and correct copy, which has been scanned in over four pages is attached as Exhibit A. This is a copy of an ACA business record that ACA received from the dealership.
- 7. **Exhibit B** is a true and correct copy of a Retail Installment Contract between the Loyolas and the dealership for the vehicle, also dated October 30, 2016. Due to the agreement's dimensions (one page front and back measuring 8½ x 19 inches) an enlarged but true and correct copy, which has been scanned in over four pages is attached as Exhibit B. This is a copy of an ACA business record that ACA received from the dealership.
 - 8. The dealership assigned all its right, title, and interest to ACA.
- 9. The Loyolas failed to make one or more payments under the Contract.

 ACA retained PAR, Inc. to repossess the vehicle. The vehicle was repossessed.

 After the repossession, the Loyolas paid the amount past due and received the vehicle back.
 - 10. I declare under penalty of perjury that the foregoing is true and correct. Executed on February 15, 2019 at Spartanburg, South Carolina.

MICHAEL COLEMAN

1 **CERTIFICATE OF SERVICE** 2 I hereby certify that on February 15, 2019, I electronically filed the foregoing with 3 the Clerk of the Court using the CM/ECF System, which in turn automatically 4 generated a Notice of Electronic Filing (NEF) to all parties in the case who are 5 registered users of the CM/ECF system. The NEF for the foregoing specifically identifies recipients of electronic notice: 6 7 FOR PLAINTIFFS 8 9 Alexander B. Trueblood Trueblood Law Firm 10 1700 Seventh Ave., Suite 2100 11 Seattle, WA 98101-1360 12 Telephone: (206) 707-9685 13 Fax: (206) 832-4676 Email: alec@hush.com 14 15 16 17 Signed and dated at Spokane Valley, Washington this 15th day of February, 2019. 18 WOLFF, HISLOP & CROCKETT, PLLC 19 20 By: /s Aaron D. Dunham 21 Aaron D. Dunham, WSBA No. 46405 12209 E. Mission Ave., Suite 5 22 Spokane Valley, WA 99206 23 Telephone: (509) 927-9700 24 Fax: (509) 777-1800 25 Email: adunham@whc-attorneys.com 26 27 28 29 30 31 32

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